



The Guidebook for Performance Improvement: Working with Individuals and Organizations (Hardback)

By -

John Wiley Sons Inc, United States, 1996. Hardback. Book Condition: New. 246 x 160 mm. Language: English . Brand New Book ***** Print on Demand *****.The ultimate resource for improvement and planning! This treasure trove of information gives you expert direction for helping your organization and its employees improve performance. Unlike most resources on organizational improvement that consider only the micro-- (individual) and macro-- (organization) levels, this guide incorporates the mega-- (customer/client) level in planning success. Among the many leading contributors to this volume are: aeo Dale M. Brethower aeo Diane Dormant aeo Judith Hale aeo Roger Kaufman aeo Danny G. Langdon aeo Bette Madson aeo Ann W. Parkman aeo Sivasailam Thiagi Thiagarajan aeo Odin Westgaard aeo Jack Zigon .and many more! Youa ll learn vital performance improvement steps including: aeo Defining objectives and ensuring that they are useful aeo Determining what results to achieve aeo Designing and implementing interventions, programs, and activities that will achieve results aeo Planning appropriate evaluation efforts .and much more! The Guidebook for Performance Improvement draws on all the current improvement approaches---quality, reengineering, job--task analysis, reward programs, and others--- synthesizes those ideas, and offers you a wide range of success strategies to maximize workplace performance. A desk reference...



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